



CASE STUDY

Smarteeva deploys MFT Gateway for secure communications with the FDA

Company

Smarteeva Software, Inc | www.smarteeva.com

Industry

Healthcare



Background

Smarteeva is the leading Post Market Surveillance Suite for the Medical Device Industry. Founded in 2017 in Santa Barbara USA by Medical Device industry veterans, Smarteeva started with the goal of making life easier for its partners in the healthcare and life science industries. Its Enterprise Asset Management and Buy Side Contract Financial Management for the healthcare industry soon led to the implementation of its Complaint Handling and Adverse Event Reporting solutions, based on its background in the Medical Device Industry.

Challenge

Smarteeva required an AS2 gateway to securely exchange messages particularly with the Food and Drug Administration (FDA) US, on behalf of its customers. Utilizing the secure Salesforce platform for its systems, Smarteeva required a scalable solution, able to support its growth and to be easily integrated.

Solution

Smarteeva selected the MFT Gateway based on its ability to integrate with the Salesforce platform through the Salesforce S3 API.



MFT Gateway was exactly what we were looking for, an easy to manage, scalable and secure solution to send AS2 messages. Asankha and his team were extremely helpful and helped us migrate our existing solution and all customers into a new Serverless environment. Additionally, they listened to our needs and provided enhancements to their platform to further automate our support operations

Plarent Ymeri | CEO
Smarteeva Software, Inc

Deployment

Smarteeva requested Aayu Technologies to deploy the MFT Gateway solution into an isolated Amazon Web Services (AWS) account under its control. This allowed Smarteeva to be in full control and ownership of all data being exchanged and stored, to meet the regulatory requirements.

The deployment also allowed customizations required by Smarteeva, specifically to use on-rest encryption of files on S3 storage, and use of a dedicated Virtual Private Cloud (VPC) for outbound messages, utilizing a static IP. For integration with its internal systems, Smarteeva uses the REST APIs and Webhooks of the MFT Gateway along with the AWS S3 integration. The system was moved into production from August 2021.



TECHNOLOGIES

Serverless, Cloud native AS2 and EDI

We believe that native Serverless solutions on cloud are the future. Utilizing years of experience in AS2, EDI, B2B integration, and Serverless technology, we started from square one, and dreamt of the future with open eyes. We didn't move age old technology to cloud, containers, k8s, to give it a few more years of life. We built natively Serverless, infinitely scalable solutions, with no single point of failure, the real spirit of the cloud.

www.aayutechnologies.com

Interested in MFT Gateway?

Feel free to reach out to us with your queries about MFT Gateway
<https://mftgateway.com/contact/>

Sign-up for a one month free trial at <https://mftgateway.com>

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